New Web Filter – Wednesday August 7, 2019
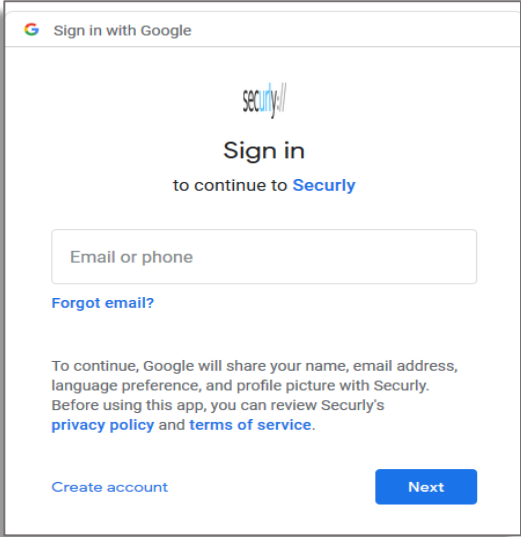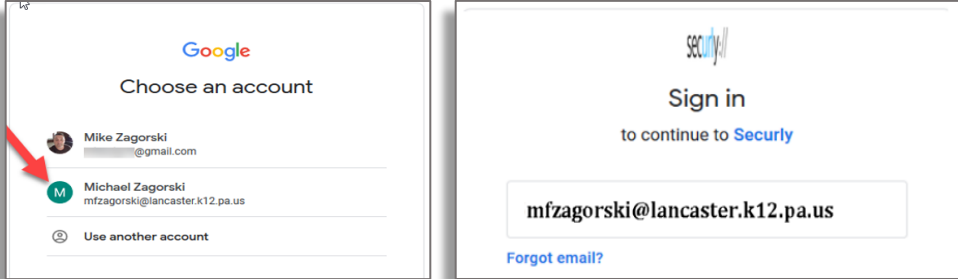
Effective Wednesday, August 7, 2019, we will activate the "forced login" mode for the new web filter. Please read the information listed below for possible impact and resolution. The Office of Technology is here to help so at any time, please do not hesitate to contact us at 717-291-6137 or 31914 or online at http://helpdesk.lancaster.k12.pa.us/.

Blocked Categories: When device is **hardwired**, websites that fall under these categories will be blocked: • Pornography • Drugs • Gambling • Proxies	When device is **wireless**, employees will get the **Staff** policy which includes "Safe Search" mode and will be restricted as follows: • YouTube – restricted mode for certain categories • Pornography • Drugs • Gambling • Proxies
Internet Browser Prompts: The new web filter will display a pop up window when opening a browser for internet access. **This should only occur one time for each browser used.**	**For example:** ❖ If you click to open Chrome, you **should receive** the login window. ❖ If you close Chrome and re-open the browser, you **should not receive** the login window. ❖ If you click to open Internet Explorer for the first time, you **should receive** the login window. ❖ If you close Internet Explorer and re-open the browser, you **should not receive** the login window.

Login Information:

Please see the instructions displayed below on how to login with your SDOL account for internet access when prompted.
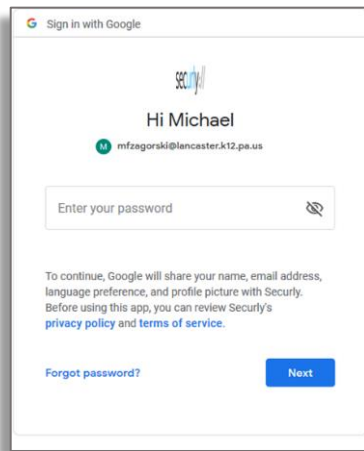
Note: You will use the same login information that you do when logging into your computer or email.

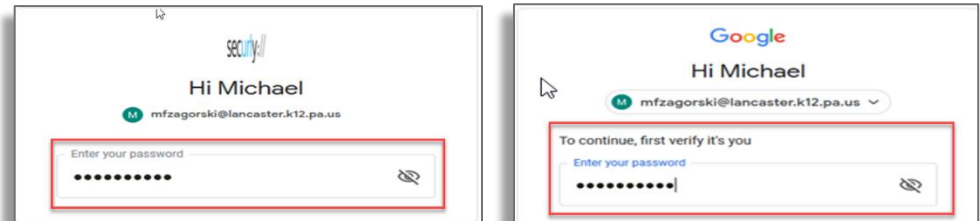| If you see this screen:	Please take this action:
The new web filter will ask that you login with your SDOL Account:	Please select your **@lancaster.k12.pa.us account** or enter your SDOL email address.

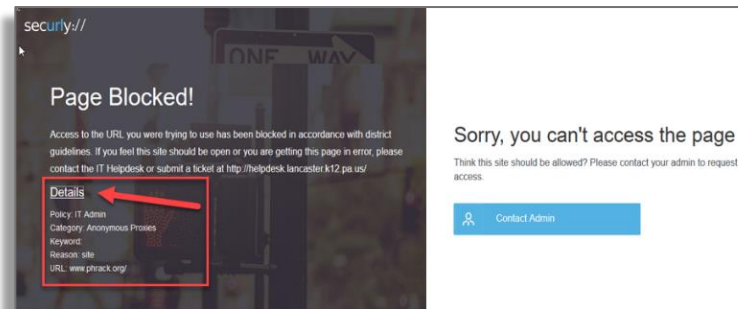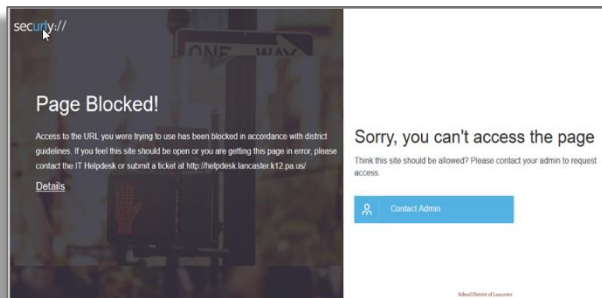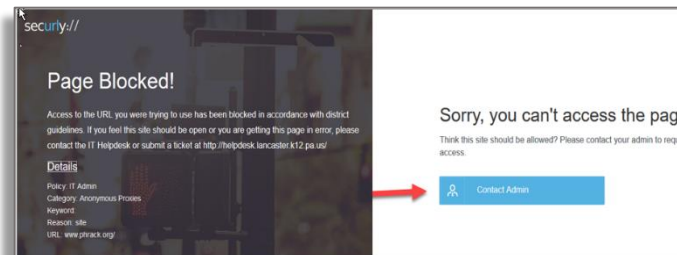| If you see this screen:	Please take this action:
Request for Password:	Enter your password and click **Next** to finish your login **Note:** The password is your SDOL login password that you use to log into your computer
Blocked Page:	Click the **Details** link for more information as to why the page was blocked: **Details** will display the category and policy information.
Blocked Page Review: If you feel the page was blocked in error you can click the **Contact Admin** link to send a request to open the site or open a ticket at **http://helpdesk.lancaster.k12.pa.us/**	**Note:** the details will be included in the information sent to the Admin when the **Contact Admin** link is used. **Note**: The **Contact Admin** feature will be disabled once students return.